

BUDGET BILLING PLAN

PREDICTABLE PAYMENTS MAKE BUDGETING EASIER

PARACO GAS 10 MONTH BUDGET BILLING PROGRAM TAKES THE SURPRISES OUT OF YOUR ENERGY BILLS



How does a budget plan work?

Budget billing takes the average yearly amount that you have historically paid on your propane bills and breaks this amount up into ten equal monthly payments. You still only pay for the amount of energy you use every year, but this plan helps to even out the cost of your monthly bills, even when your usage spikes or declines.



Can the payment amount change?

Yes. We review how much energy you use and the cost of your commodity every 3 months, and make any changes that are needed.



What happens if, at the end of the year, I have overpaid or underpaid based on my actual energy usage?

If you paid for more energy than you used in the year, this amount will be automatically subtracted from your last bill of the year.

If you used more energy than you paid for in the year, this amount will need to be paid prior to the beginning of next year's budget plan.

With consistent review of your account, we will do our best to ensure that your budget is on target and that any differences are minimum.



What are some factors that might cause my budget amount to change?

· A change in your lifestyle, the number of people living in your house, or in the appliances you use.

- Warmer or colder temperatures will change the amount of energy it takes to cool or heat your home.
- Changes in the price of propane.



How will this affect your bill?

All of your bills will reflect the status of where you are at with your Budget Billing Plan. There are a few key areas to pay attention to on your bill:

Your statement will reflect all of your recent account activity. The Budget summary will reflect your start month, number of payments, the current months budget payment plus any past due budget payments that we have not yet received.



Can I change the Budget Billing amount?

The amount you owe while on Budget Billing is automatically calculated and adjusted to be in line with your average usage, as well as any balance that has accumulated.

Since the amount owed is calculated automatically, to avoid future adjustments we recommend following the plan that is created by the system.



What happens if my Budget Billing is canceled or I default on my Budget Billing payments?

If your Budget Billing has defaulted, or you choose to cancel, your total account balance will be due in full.

If you have a credit balance when you cancel, you can choose to leave the credit towards future deliveries and services or request a refund back to you.



What happens if I decide to leave the Budget Billing program?

The Budget Billing program remains in effect unless you decide to cancel. If you choose to remove your account from the program, call us any time at 800.447.3835. Keep in mind that if you elect to leave the Budget Billing program while you have a balance, that balance is owed in full.